

Delivering Better Lives



Letter from the Executive Trustee



February 2016

DBL and DSV in Partnership.

It is with real joy that we can advise that the partnership that **DBL** has had for 8 years with **UTi** will now continue with **DSV** following the recent announcement to this effect.

This is wonderful news for the poverty stricken people for whom **DBL** Delivers Better Lives and we look forward to working with the new **DSV** team.

This newsletter is designed to share with the team projects that we are working on and/or have approved but also to summarize the work of **DBL** and to share the key members of the team.

DBL Our Approach

DBL was created to provide a pathway for the Company and members of the Team to undertake community works in the countries in which the company has their own offices. This work has grown substantially over the eight years of our life and has seen **DBL** Deliver Better Lives to over 2 Million people in some 45 countries.

The principle on which the organization was created and which drives our operation is that everyone on the earth has fundamental rights: These are:

- ◆ A right to a roof over their head
- ◆ A right to food in their stomach
- ◆ A right to an education
- ◆ A right to basic healthcare

These principles led to a focus in three areas

- ◆ Education
- ◆ Health
- ◆ Community Infrastructure

As these are the future of our communities.

The logic in focusing on these areas is that this work creates or improves infrastructure that communities can then use to build better lives for themselves. While not all work is with children the majority of projects tend to be to improve the lives of children as they are the future of the world.

The work we undertake can involve construction of a new facility, renovation or upgrade of existing facilities, outfitting of a facility or can be program based, e.g. testing for cancer.

The approach taken by **DBL** is that projects will only be considered when they are suggested by members of the **DSV** team. Clearly not every project suggested to **DBL** will be approved by the Board, some might not pass the range of tests leading to approval, some may not fit within the budget and others may not meet some integrity tests. Projects when suggested are examined in detail and must pass a range of tests before being approved, a key test is the test of sustainability.

Letter from the Executive Trustee...ctnd

The DBL team

DBL is an independent legal entity that at this stage is an approved charity in Guernsey, USA and India.

The Board of Trustees of **DBL** is at this stage comprised of the following people :

Simon Stubbings- Oxford, U.K.- former Chairman of **UTi**.

Alan Draper- Sydney, Australia- former Director of **UTi**.

Carlos Escario- Madrid, Spain- former senior executive **UTi**.

Ed Feitzinger- Los Angeles, USA- former CEO of **UTi**.

Thurso Barendse- Los Angeles, USA- CFO of **DBL**

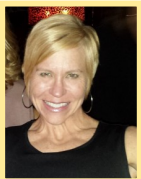
Glenn Mills- Melbourne, Australia- former senior executive of **UTi**. Executive Trustee of **DBL**, responsible for day to day operations.

The work of **DBL** is then driven by three people :



Glenn Mills, Executive Trustee, based in Melbourne Australia and responsible for global operations. Glenn also manages all programs in Asia and Southern Africa.

Glenn Mills- Executive Trustee:
gmills@deliveringbetterlives.org



Kathy Blount, Program Manager, based in Los Angeles, USA — Kathy is responsible for all activities in the Americas.

Kathy Blount- Americas Program Manager:
kblount@deliveringbetterlives.org



Juan Manuel Santos, Program Manager, based in Madrid ,Spain — Juan Manuel is responsible for all activities in Europe and the Middle East.

Juan Manuel Santos- Europe & The Middle East Program Manager:
jmsantos@deliveringbetterlives.org

Glenn, Kathy and Juan Manuel are there to work with all teams in their respective regions and should be your first point of call for all questions and project proposals.

DBL Engages UTi

DBL's Program Manager for Europe & The Middle East— Juan Manuel Santos takes every opportunity to engage and educate the staff of **UTi** on the work undertaken by Delivering Better Lives. Over the past year Juan Manuel has held many sessions to inform the teams of what it is **DBL** does, discuss previous projects or events and also those planned for the future. He also provides information on how people can become involved with **DBL's** work or recommend a project for consideration by the board.



This photo was taken with the **CL Management Team** in Cabanillas, Spain. If you would like to hear more about the work of **DBL** and how to become involved, please contact Glenn Mills, Juan Manuel Santos or Kathy Blount for more information.

New Projects Approved in Q1 to date.

Al Abrar Orphanage

Al Abrar Orphanage in Cairo, Egypt is a government accredited facility operated by the Wataneya Society. The buildings are in good condition and the girls who live at the orphanage are well cared for. The facility requires facility upgrades and furnishings to improve the quality of life of the children living at Al Abrar. **DBL** will undertake work to provide a commercial oven, kitchen equipment, computers and printers and drawers and chairs for each child.

Myanmar Refugee Children's' Centre

The Myanmar Children's Refugee Centre is operated by the Chin Students Organization to provide an education to the children of Chin refugees who cannot attend local Malay Schools. These people have been in Kuala Lumpur for up to 20 years but have no recognition by the Malaysian Government and thus live on the support of various community organizations. **DBL** will fund the acquisition of new air-conditioning units to improve the study conditions of students at the centre.

Laila Alghofariyah Basic School

Laila Alghofariyah Basic School in Amman, Jordan is a project that will be undertaken in partnership with the **Promise Welfare Society** who engage more affluent students in understanding their duty towards communities. This project will aim to improve the infrastructure and modify the environment of the school, engage teachers in training workshops to upgrade their skills, engage students in workshops to build capacity in areas such as life skills, leadership, democracy and rights, and engage parents in seminars on the social and psychological needs of developing children.

Darici Village

Darici Village School, located in Duzce City, Turkey was previously used as a primary school. As of 2014 the local municipality will provide the building to the community to be used as an occupational training Centre and adult education Centre primarily focused on women. The majority of the females in the village are housewives and economically dependent on their husbands in an area with high unemployment and poor living conditions. **DBL** will provide the school with building renovations, including; roof repairs and insulation, wet flooring and toilets, replacement of windows and doors, repair and painting of internal and external and electricity and heating system installation.

DBL Initiates Action

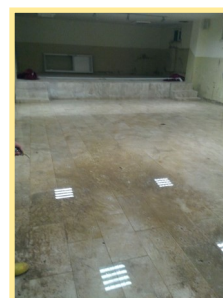
In the second quarter of 2015, **DBL** approved a project to resolve major flood issues and consequential damage at the Sariyer Primary School in Istanbul, Turkey. This project was suggested to **DBL** by a member of the **UTi** team in Istanbul who has a daughter attending the school. The damage to the school was extensive and the impact on the children and their education substantial.

After the project was approved the Team in Istanbul began working with the local government officials to get approval for us to commence work. This led to a wonderful outcome and a surprise for us all.

The government authority having known about this problem all the time were prompted to action by our engagement. The school will now be fixed by the government working with the original contractors.

This is a wonderful outcome, an outcome that should have occurred in the first place but for reasons which we will never know did not happen.

The work of **DBL** is among other things about creating change, this is an example of change simply by caring enough to want to improve the schooling of the children who attend Sariyer, these children will have their school upgraded, their conditions will improve all because someone cared.



More Completed Projects in Q4-2015/Q1-2016

African Medical Supplies

DBL was lucky enough to be provided with high quality medical supplies including beds, surgical instruments, birthing kits, surgical kits, chemotherapy chairs, blood transfusion equipment, tracheotomy kits and many thousands of basic hospital disposables from bandages to syringes. All of this material was in excellent condition in the case of the disposables all new in hermetically sealed packs. Along with the hospital



equipment an extensive collection of usable clothing items were gathered. These goods totaled a full twenty foot container with an estimated retail value in excess of US400,000. After evaluating potential destinations for this shipment, it was decided to deliver the container of goods to Madagascar, where the community were in desperate need of such items. These goods have now been shipped and distributed to poor community hospitals.



Avant

In February **DBL** and the local **UTI** team presented a range of sports equipment including hand bikes for use by the challenged young people being helped by Avant.



To celebrate the delivery of the materials the team in Valencia organized that day a lunch and invited some AVANT members (among them, Alejandro one of the children to use a hand bike). Food was prepared by each team member at home. A fund-raising effort to support new **DBL**

projects was organized during the lunch.

AVANT was born to promote the practice of the triathlon and Para triathlon. As soon as they saw the good physical and emotional effects in kids they organized their



own school for disabled kids: they named them "their Paratrikids".

As more and more families participate now in the association, the whole team in Valencia sponsored by **Carla Guillén** and led by **Marta Sebastia, Mónica Franco, Tom Gibson**

and **Jesús del Rey** decided to present a project to support AVANT and their Paratrikids by providing equipment for them to practice that sport. In addition to that the team is committed with them in participating in their activities and events.

The spirit of AVANT and the team in Valencia reinforces the **DBL** purpose and makes us stronger to keep delivering better lives.



Thanks to the whole team in Valencia

Ludoteca Pancheco



Ludoteca Pancheco is located in Buenos Aires, Argentina and is a community centre created to support children in a very poor neighbourhood. The centre offers a broad range of services including counselling,

substance abuse education, sexual education, counselling, healthcare and meals.

The centre is run by **Potencialides** a local NGO that **DBL** has previously partnered with on another centre project- San Jorge. **DBL** became involved with this project when funding to complete the centre



under construction was exhausted.

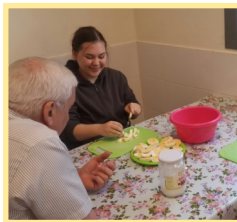
The centre has been a work in progress that has seen children who attend engaged to assist in the building works, particularly with painting.

The centre is now complete and the team at **UTI** in Buenos Aires have been able to engage with the children. This included a recent outing and picnic for the children away from the centre, as well as a visit to see the progress and join the children for a game of football.



Completed Projects in Q4-2015/Q1-2016

Ofer School Transition Program



Ofer School in Haifa, Israel provides education and life skills to people with mid and low functioning Autism between the ages of 6 through to 21.

DBL undertook a playground construction project at the school a few years ago and with the incredible support of the **UTi** team in Israel approved this new project.

The transition program aims to introduce young people from the age of 19 to life outside the centre. They are provided with education and life skills to enable them to develop confidence and self esteem in their ability to live independently.



DBL has been proud to support the Ofer Transition Program for two years now and to see the outcomes for those young people adjusting to community life.

Gnar Agna



Gnar Agna School in New Delhi, India has been a long term project for **DBL**, which commenced in 2012 and has just been completed. The school was established in 2009 to provide lessons and life support to

children of migrant workers who at the time did not attend school. The school had no facility but was determined to provide an education to children, so begun conducting lessons on the footpath beside a freeway. This meant the children were exposed



to all weather conditions and as a result the school hours were reduced in poor weather.

DBL agreed to support the school over a 3 year period by identifying and renting an appropriate property to allow the children to undertake schooling in an environment more appropriate for education and not limited by weather and safety.



Iphamiseng Children's Centre

Iphamiseng was established in 1993 to provide support to homeless and at risk children in Bloemfontein, South Africa. The Centre is privately owned and operated but government approved. The Centre that receives a small allowance and one weeks food per month.

All children at Iphamiseng must attend school and only leave when there is established support for them in the community.



The centre was lucky enough to have premises donated to them but these were in extremely poor condition and required extensive renovation work.

DBL agreed to undertake work at the Centre to improve the conditions. This work included construction of a new kitchen, dining and study building and renovation works on the existing bathroom facilities.



Myanmar Refugee Children's Centre



The team at **UTi** in Kuala Lumpur, Malaysia has been supporting the Myanmar Refugee Centre for several years. The Centre which provides an education to the children of Chin refugees is operated but the Chin Students Organization.



This is the second small project that **DBL** has completed at the Centre, having previously painted and provided equipment to Organization.

DBL has now provided the school with three new air conditioning units to improve the learning environment for the children.



Europe & The Middle East Update

By Juan Manuel Santos—Program Manager—Europe & The Middle East

We begin a new and exciting year with new projects approved by the **DBL** Board of Trustees. We have new committed teams that presented projects in addition to those in countries Egypt, Israel and Jordan, very active on generating projects and involving people and teams.

Currently in Europe & Middle East region we have projects in place in Israel, Jordan, Egypt, Turkey, Spain and Hungary. I would like to give you an update of what **DBL** and the teams do:

ISRAEL

It is not new that the team in Israel is committed to supporting kids with disabilities and their families. This is done in different ways like volunteering programs, fundraising and projects supported by *“Delivering Better Lives”*

There are active or recently completed projects like Ofer School, Neve Galim, Branco Weiss High School and Dekel School.

These are some pictures take at Neve Galim during the last Hanukah that illustrates the activities that this team has done for several years with the kids:



JORDAN

The Team in Jordan under the leadership of **Iman Hashem** and in partnership with **DBL** has completed several projects supporting schools in Jordan. They have now started the roll out of a new project in Amman: Laila Alghofariyah Basic School

The idea of this project came from previous very successful experiences with the **“Promise Welfare Society/Promising Hands Team for Community Service”**. This team was created almost 26 years ago, by a group of Jordanian women volunteers led by HRH Princess Alia Tabbaa. Stemming from their genuine desire and unwavering commitment towards serving their community and spreading goodwill across the Kingdom, these women have and continue to change the lives of individuals and families alike. Promise engage approximately 300 students from local private schools that will work to enhance communication with youth, educating and allowing more affluent youths to understand their role and duty towards their communities.



As a result, and inspired by the last experiences, the students suggested to repeat this project, because they saw how much it affected their older team mates lives, and how much they learnt from that experience. Moreover, they know how much a project such as this could serve not only the less fortunate school itself, but the whole community around it; because the school usually is the core of the village and it affects everyone who lives there.

This picture illustrates the kick off meeting for the projects led by **Iman Hashem** in Amman with Princess Alia Tabbaa from the Promise Welfare Society.

TURKEY

The team in Turkey has been working on a identifying a project for several months and eventually came up with the Darici Village Duzce city school project who introduces a new target group to help. This project has been led by **Elif Abdullahoglu**, **Murat Akyildiz** and **Yasemin Yilmaz** from the Istanbul office.



This projects considers the renewal of a building, located in Duzce city - Darici village, that used previously as a primary school. As of 2014 the building was planned to be used as an education and course building for locals. The population of the village is 4000. Majority of the females are house wives and economically depends on their husbands. The local municipality is planning to use the building for self-sustaining and education programs for females and even males.

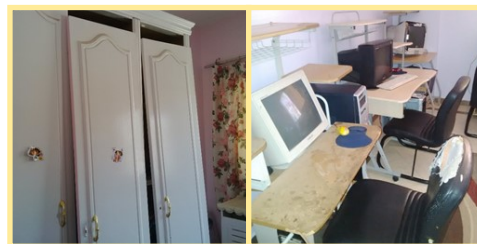
Europe & The Middle East Update

By Juan Manuel Santos—Program Manager—Europe & The Middle East

EGYPT

The team in Egypt has for many years been committed to supporting kids living in very special circumstances like orphanages and depressed villages (housing).

This proposal submitted by the team sponsored by **Ayman Abu Eleinin** and led by **Amal Moustafa, Rania Nabil** and **Shereen Sharkawy** among others collaborating with “**Wataneya Society**” organization focused on supporting orphanages all over Egypt.



In this case is the projects is focused on the renewal of the orphanage house for girls with aged between 12-15.

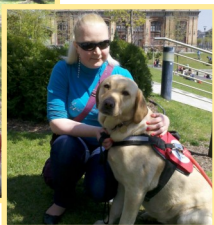
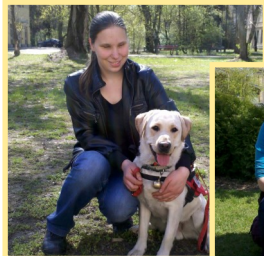
SPAIN

We have already mentioned the project launched by the Team in Valencia (Spain) sponsored by **Carla Guillen** and led by **Marta Sebastia, Monica Franco, Thomas Gibson** and **Jesús del Rey**.

The project supports AVANT, an organization that promotes triathlon for disabled people and kids (“Paratrikids”) delivering important developments, both emotionally and physically to the kids and their families.



HUNGARY



For several years the team has been supporting the blind community in Hungary by helping them with assistance dogs. This project involves the acquisition and training of the dogs to provide them with the necessary skills to assist individuals with visual impairment. **DBL** has so far provided a number of dogs to individuals in need.

Europe and the Middle East — this year

We will work this year to spread the **DBL** message to more offices and countries with the purpose to create pathways for the new **DSV** to support the communities where does business, pathways for the teams and individuals to be engaged by promoting projects and fundraising activities and finally pathways for the communities where we work to have better lives. Keep up the great job. I am contactable at jmsantos@deliveringbetterlives.org



Juan Manuel Santos
Program Manager
Europe & The Middle East

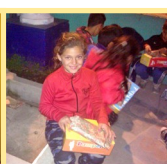
Americas Update

By Kathy Blount—Program Manager—Americas

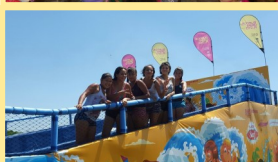
The Americas region has been a beneficiary to a number of **DBL** projects in the past and we hope to initiate many more in both North and South America in the upcoming years. Currently we have only two projects underway in this region but 2015 saw a number of very successful projects completed with incredible outcomes. The Americas have seen **DBL** undertake the majority of our work in Orphanages, Community Centre's and Community Infrastructure.

ARGENTINA

Argentina has been a strong growth area for **DBL** in the last few years, with particular focus on Community Centre's. Currently DBL is undertaking work at the Querubines Home for Children in Buenos Aires. The facility is government approved and receives some government support but relies mostly on donations to survive. Querubines provides a loving home for young people with HIV where they can receive support, education, life services and counselling.



Currently demand for the services of Querubines is greater than the space they have available to provide shelter. **DBL** has begun to work on the construction of 2 new bedrooms on an existing house to allow the Home to provide care to more young girls.



Argentina has seen ongoing engagement between the UTi teams and the Ludoteca's or Community Centre's located in the Barrios of Buenos Aires. Two projects have taken place to renovate or complete renovations on Centre's providing numerous services to children. The UTi representatives have organized and attended a number of events that have allowed the children to experience a little fun and often to receive gifts such as school supplies, shoes and toys.

PERU

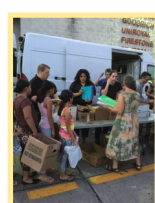
DBL has now completed several projects in Peru, focusing on healthcare, housing and agriculture, in partnership with an NGO— **Kusimayo**. The main areas DBL has worked are Lima, Puno and Lampa. Two projects took place in Lima at an accommodation facility for cancer patients to ensure they were not forced to live on the street while undergoing treatment.

DBL is currently working on an incredible project that enables the Andean Indians living in the Lampa region to provide themselves with a subsistence lifestyle that will allow them to provide food for their families as well as to utilize as a source of income. The region is particular harsh and prone to extreme weather conditions and harsh landscapes as well as extreme poverty.

The project has involved a number of stages including the provision of water storage and irrigation, construction of greenhouses, education on animal husbandry and development of fertile soil.



USA



2015 saw **DBL** undertake a project with Food Rescue and distribution organization— Community Solidarity in New York. Community Solidarity is an organization operated by volunteers who collect and distribute food that would otherwise be discarded as rubbish. The volume of the food the organization collected and distributed was restricted by the requirement to do so from the volunteers vehicles. **DBL** sourced and purchased a new van to allow Community Solidarity to increase the food they collect and thus the hunger relief they can provide.



Americas Update

By Kathy Blount—Program Manager—Americas

Mexico, Colombia, Chile, Brazil



While currently **DBL** does not have any ongoing projects in these countries, they have been the location of previous project that have had incredible benefit to communities.

In Mexico **DBL** has had the pleasure of working with the Critonata Centre that provides care to young people with disabilities. One of the most heart warming experiences was to be able to see the children receive wheelchairs that would enable them mobility and freedom.



Colombia, Mexico, and Chile are now areas that **DBL** has undertaken a number of projects, in particular projects at orphanages, refuges and homes to improve the quality of life provided to children and young adults who have faced unimaginable challenges in their lives.

In Brazil, **DBL** was able to outfit a Community Centre for Children to allow them access to computers that would benefit their education.



I enjoying reading and am always thrilled when a new book turns into a great book. Sometimes the book is so good that I want to stretch it out, make it last as long as possible. Then there are other times my approach is different and I can't put the book down and I end up staying awake late at night just so I can finish it before I go to sleep. There is always a certain feeling I get when finishing a really great book. It's a hard feeling to describe but I would say it's a mix of appreciation and loss at the same time. I'm happy to have invested in such a great story and at the same time I am sad that it's complete and over. But the beautiful thing about books is there is always the promise of another great book, it's just a matter of opening the cover and starting the journey. I see this theme in other areas of life too. **UTi** was a great book in my life and I enjoyed it immensely. When I look at what I liked about **UTi** so much I would have to say my favorite thing was the people I worked with. As I begin my new experience with **DSV** I am thankful for the **UTi** experience and the people and I look forward to expanding that family of people in this new chapter with **DSV**.

As a Program Manager with **Delivering Better Lives (DBL)** I will continue to work with our people within the America's Regions; United States, Canada and South America to share the founding philosophy of **DBL**; that all people have basic human rights and **DBL** is committed to working with disadvantaged people across all continents to deliver on these basic rights.

Which are:

- A right to a roof over their heads
- A right to food in their stomachs
- A right to an education
- A right to basic healthcare

I will continue to focus the America's regions on projects in the arena of Education, Healthcare and Community Infrastructure that deliver on our foundational beliefs in a sustainable and cost effective manner. I am always looking for new projects to be recommended by our team members and welcome the opportunity to discuss all the various ways to engage with **Delivering Better Lives**. You can contact me at kblount@go2uti.com or cell +1-424-558-6633. I look forward to meeting you on my travels and beginning this new journey together.



Kathy Blount
Program Manager
The Americas

Asia & Africa Update

By Glenn Mills—Executive Trustee—Asia & Africa

When **DBL** was first established we began work in Cambodia constructing a new school together with a teachers house and well. In that year we completed the one project, a school at Prek Ta Nong . The school remains close to our hearts and I visit every year to ensure that all is as it should be, the thousands of children who go through this school all know the names of **DBL** and **UTi** and in their daily trips to the temple thank Buddha for bringing DBL and UTi to them.



This fledgling project led us to work in Countries across Asia. Today we have current or completed projects in 11 Countries across Asia and continue to seek new opportunities to grow our work.

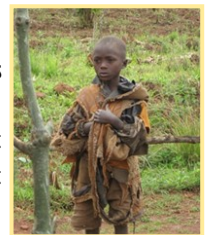
The work in Asia led us to Africa the second continent on which we chose to work. This was in large part driven by the fact that **UTi** had a very large team of people in southern Africa and they were all keen to support new projects across the southern end of that great continent. Again we started with a school, Tshabalala Primary School , this school became a shining light in the township of Khatlehong. On many occasions the principal of that school told us that our work had not only changed the educational opportunities for the children but that we had changed a whole community.



Khatlehong still remains close to our heart but since then we have completed projects across the length and breadth of South Africa and in all Countries in southern Africa where **UTi** does business, these Countries were Burundi, Malawi, Uganda, Botswana, Zambia, Zimbabwe and Mozambique.

Our work has always remained strongly rooted in the improvement or creation of infrastructure for communities but has moved on from pure bricks and mortar projects to include infrastructural programs also designed to enable communities.

Schools, hospitals, clinics, refuges for abused women and children, bridges, Centre's for special needs children are all areas in which we have and continue to work. But while the focus can be on buildings and service it is people who we are here to help. Inside **UTi** and in the communities in which we have worked we have changed lives and created opportunity that would never otherwise have happened. It is the smiles on the faces of the people we have helped and the knowledge that they will lead better lives that drives us and our work.



We remain committed to our work and look forward to working with the **DSV** team to drive even more better lives, lives like those of these children you see in the pictures in this article. Each one of these children has been given new opportunities in life through the work of **DBL** and the support of **UTi** with **DSV** now behind **DBL** we know that many hundreds of thousands more will lead better lives. If you would like to recommend a project in Asia or Africa or simply chat about our work please contact me on gmills@go2uti.com.



Glenn Mills
Executive Trustee
Asia & Africa

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